

## Camper Code of Conduct

### Screening Criteria

The goal of Easter Seals Camp Horizon is to provide a high-quality camping experience that facilitates personal growth and greater self-esteem through outdoor pursuits and recreational opportunities. Staff members create a safe, fun and encouraging environment for campers, focusing on their abilities. Our staff to camper ratio ranges from 1:2 to 1:3. If your camper requires 1:1 care throughout the day, has difficult behaviours that require 1:1 attention or very high daily care needs, you may be required to supply a personal support worker for your camper.

Camp is a wonderful place but it is not for everyone and every stage in their life. If a camper does not work well in a group setting, fears being outdoors, is abusive to self, others or property or has a habit of running or wandering away camp may not be appropriate. Please consider the opportunity carefully. If you are not sure if camp is right for your camper, a camp staff would be happy to discuss the decision with you.

Please remember that Easter Seals Camp Horizon reserves the right to ask for a Personal Support Worker for the camper, to decline applications, and in extreme circumstances to send a camper home.

### Camper Behaviour Expectations

Campers are expected to behave in a way that enables themselves, other campers, and our staff to have a safe, positive, and enjoyable camp experience. Everyone at camp is expected to use respectful language, treat others the way they would like to be treated, and take care of themselves with the assistance of our staff as needed.

Behaviour that is not acceptable at camp includes physically or emotionally harming yourself, other campers, or staff; wandering or running away from the group; refusing to participate in camp activities; and rude, foul, or disrespectful language. Campers who display this behavior may be asked to leave camp.

Please ensure that the camper application is filled out completely so there are no surprises on arrival day for our staff. If behaviour changes significantly from the time you fill out the application to camp commencing, please notify camp.

### Camper Health

We want to ensure that all campers and staff remain as healthy as possible while at camp. Due to the close living and eating quarters here at camp, germs can spread very quickly. In order to protect our campers and staff we ask that all campers who show signs of illness remain home.

**We will not accept campers who have the following symptoms in isolation 24 hours prior to arrival:**

- Vomiting
- Diarrhea
- Fever
- Respiratory Illness
- Eye discharge
- Sore throat

**We will not accept campers who have had symptoms of H1N1 flu virus, consisting of a fever plus one other symptom, in the 7 days prior to the start of the camp week.**

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1.877.732.7837



If your camper is feeling better during the camp week, they can join us for the remainder of the session as per the clearance of our camp nurse. For any symptoms of H1N1 flu virus, typically a fever plus one or more other symptoms, the camper is required to be symptom free for 7 days prior to joining us at camp.

If a camper shows any of the above signs after arrival at camp, we have the right to isolate them at camp and send them home.

### **Cancellation/Refund Policy**

- Refunds will be issued to campers who must cancel due to illness, when substantiated by a medical note from the doctor.
- Refunds will be issued to campers who cancel for any reason 14 days prior to the first day of the scheduled camp.
- Partial refunds will be issued to campers who become ill during the camp and require hospitalization or must return home for medical reasons and are unable to return for the duration of the camp.
- Partial credits will be issued to campers if there is a camp closure or evacuation due to acts of god or other reasons beyond our control.
- Refunds will NOT be issued for individuals who are asked to leave for the following reasons:
  - Physically violent behaviour
  - Self abuse
  - Sexually inappropriate behaviour
  - Repeated use of inappropriate or disrespectful language
  - Destruction of camp or camper property
  - Behaviour requiring continuous 1:1 supervision

If you have any questions on any of the above criteria or about the application process please do not hesitate to contact the office at (403) 949-3818 ext 21 or 28. See you in the summer!